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8th December 2004

To whom it may concern

Re: Dell Call Centre / Technical Support Centre, Casablanca, Morocco

I confirm that following detailed appraisal, Cabinet Immobiller Abdellah Lazrak were appointed by Dell EMEA as the developer to carry out a complete turnkey service for the construction and fit out of a new Call Centre / Technical Support Centre in Casablanca, Morocco. The scope of the project included architectural, civil/structural design and multi- discipline engineering and project management services.

The total area constructed and fitted out was approx 78,000 sq ft covering 1,000 work stations, a large Data Centre and support areas. The project is fully backed up with an emergency generator and UPS. The project was executed to a very tight deadline with an outstanding safety record and was completed on budget.

Throughout all phases of the project Rachid Lazrak and his team exhibited a flexible, 'can do' approach to the project and their personnel conducted themselves in a professional, ethical manner at all times.

I would have no hesitation in recommending Rachid Lazrak and his team to other prospective clients wishing to avail of their services in Morocco.

Maurice FitzGerald

EMEA Director Construction & Engineering

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